



DONOR PRIVACY POLICY

Esther's Hope Ministries® (EHM) is committed to respecting the privacy of our donors. We have developed this privacy policy to ensure our donors that donor information will not be shared with any third party.

Awareness: EHM provides this Donor Privacy Policy to inform donors of the way their information is used. We also provide donors with the opportunity to remove their name from our mailing list, if so desired.

Information Collected: Here are the types of donor information that we collect and maintain:

- Contact information: name, organization/church, complete address, phone number, email address
- Payment information: credit card number and expiration date and billing information
- Shipping information: name, organization/church, complete address
- Information concerning how donor heard about Esther's Hope Ministries
- Information donor wishes to share: comments, questions, and/or suggestions
- Donor request to receive periodic updates; e.g., to individuals who request it, we will send periodic mailings related to specific fund-raising appeals, newsletters or devotions.

How Information is Used: Esther's Hope Ministries uses donor information to understand donor needs and provide better service. Specifically, we use donor information to help complete a transaction, communicate back to the donor, and update the donor on ministry happenings at EHM. Credit card numbers are used only for donations and are not retained for other purposes. We take seriously each recommendation as to how we might improve communication.

No Sharing of Personal Information: Esther's Hope Ministries will not sell, rent, or lease donor personal information to other organizations. We assure donors that their identity will be kept confidential. Use of donor information will be limited to the internal purposes of EHM and only to further the ministry activities and purposes of EHM.

Removing Your Name from Our Mailing List: It is our desire to not send unwanted mail or email to our donors. Donors are invited to contact EHM if they wish to be removed from our mailing list.

Contacting Us: If donors have comments or questions about this donor privacy policy, they are invited to send an email to info@estershopenministries.net or call 616-635-7993.